Street Warden Report August 2017

Agenda Item 141/17 b)

The following work has been carried out in August 2017 on behalf of MKCCM and CMK Town Council. 14 full working days completed this month due to Annual Leave and Bank Holiday.

Landscaping

Requests logged: 0
Resolved: 0
Outstanding: 0

Types of job and locations

The following jobs will be carried out during winter pruning unless otherwise urgent.

- Landscapes pruning all Elder Gate.
- Landscapes pruning all Witan Gate.
- Landscapes pruning all Midsummer Boulevard.
- Landscapes pruning all Silbury Boulevard.
- Landscapes pruning all Avebury Boulevard.
- Landscapes pruning all South Row.
- Landscapes pruning all North Row.
- Landscapes pruning all Gateways.
- Landscapes pruning all Campbell Park Sections.



Above: M&S Location.



Above: Job Centre Location.

Rough sleepers

There are approximately 35 rough sleepers (this includes professional beggars) in Central Milton Keynes, the main areas being Marks and Spencer, Sainsbury's Car Park has been much improved recently, with Anti – Social Behaviour in the car park being minimal. The Job Centre, the underpass has been cleared of tents, but these encampments have just moved to other locations around CMK. Jury's Inn, the Xscape complex, and centre:mk, Intu, and the Train Station surrounding areas, all experiencing aggressive beggars and drinkers, this intelligence has been passed onto the Police for action, at the moment we are seeing no progress in trying to reduce this issues, this is a continued frustration for the business community and residents who have submitted statements and CCTV footage and still the offenders walk our streets on a daily basis, it has been suggested a multi- agency meeting should be held with the Police and Crime Commissioner to thrash out these questions.

The Bus project we are still waiting for someone to agree a location within CMK so this project can be launched, more updates to follow on this.

Highways and Maintenance

Requests logged: 3
Resolved: 0
Outstanding: 3

- Damaged road barriers in all Boulevards still an unsightly issue, maybe removed following recent talks.
- Porte-Cochere refurbishments continue in Midsummer Boulevard.
- Curb outside All Bar One not being repaired budget issue
- Path inspections Station Square pending for further works.
- Underpass sections all that lead to Station Square paths for inspection, pending action.
- All Underpass section Campbell Park entrance for inspection, pending action.
- Bollard replaced Genesis House damaged by a car.
- Granite out of position Lloyds Court for repair.



Above: Bollard removed Midsummer.



Above: For repair Station Square.

Trolleys & Litter & Bulky Waste

Requests logged: 9
Resolved: 9
Outstanding: 0

Types of job and locations

- Trolleys collected across Central Milton Keynes.

- During August Serco beat sweepers have been weeding and sweeping paths as an additional clean of CMK, these areas are much improved.
- Pest control issues across CMK continue, with Milton Keynes Councils contractor Dial-Pest looking at post locations, updates on baited areas will be in my September report.
- North 12th & 13th still have issues with bulky waste which is cleaned daily, CCTV would be a great option to catch offenders, but this isn't available, letters have gone out warning residents, but this issue continues and I feel will only improve when someone is prosecuted and this will then set a president and send out a firm warning to the whole community, until then nothing will change here.
- Serco continue to clean up the mess that rough sleepers leave in the landscaped areas, this additional work includes picking up lots of needles and human faeces, staff also face intimidation and threats within most of these underpasses, Serco have informed me that certain underpass sections

will not be cleaned because their staff safety is paramount some are at risk of assault, and until these issues are enforced this situation will remain the same and certain areas of CMK.

- Needles from rough sleepers have increased and Serco rapid crews are clearing up fast after reports come in to make areas safe and clean, this situation is really bad at the moment, I am working very closely with partner agencies to resolve this problem, I would like to point out Serco are amazing cleaning up these issues.

Butt bins

In August I have noticed an increase in people disposing of cigarette waste incorrectly, some bins have been damaged by homeless & aggressive beggars, this situation is being monitored, because of the criminal damage to around 24 bins, members of the public don't walk to another nearby bin if the one that they normally use is out of action, this causes more litter on the floor. No fixed penalty notices have been issued in August I saw litter cigarette ends but didn't witness any offences. If there are issues of cigarettes not being disposed of correctly in certain areas, it has been highlighted to building facilities managers who issue internal emails to their staff reminding of the need to use the bins provided.



Above: Butt Bin Acorn House.



Above: Litter in Midsummer.

Graffiti

Requests logged: 46
Resolved: 46
Outstanding: 0

These jobs were logged at various dates during August most of these are smaller tags normally, but lately larger tags have been visible. See pictures below. Some tags are marker pen sized. Please note a graffiti tag is the offender's personalised signature.



Above: Buszy Location.



Above: Jaipur Location.

Love Where You Live events

The Love Where You Live events include litter picks, street furniture painting, weeding.

- 20th April
- 25th May
- 22nd June
- 27th July (24 Hour event 10am until 10am the following day)
- 21st September
- 26th October
- 14th December (Santa Hat Special)

Engagement with residents

- Meeting with the Hub Management and security teams with the Police, and residents, rough sleepers and begging issues have started in this location again, other areas have increased also, and this is on an ongoing concern, all information given to the Police.
- Meetings with Bob Stones in August period of increased litter issues in the play park, after further investigation this play area is only getting one litter pick per month as scheduled by Serco, an increased litter pick has been requested to ease this problem, at this popular site, also Fly –Tipping and noise issues are becoming too light, ongoing investigations with information being passed to relent agencies so it can all be resolved.
- Worked with residents in North Row & North 14th Streets to resolve problems of encampments and needle infestation, during August these issues have completely stopped, all the residents feeling safe and secure within that community.
- Campbell Park residents have reported used needles in open spaces, Serco have cleaned this up within an hour of the situation being reported.

Local issues outstanding

- Broken railings outside CMK Library.
- 20 ‘day burning’ street lights have been outstanding for months on Midsummer Boulevard near The Pinnacle 24 months this has been going on.